

Services for Students | Grad

Academic Advising

The **Academic Advising Center** coordinates advising throughout the Webster University network: graduate and undergraduate, on-ground and online, and faculty and staff. This office provides students, faculty and staff with information and tools to understand academic programs and policies that serve to help students fully realize their academic and professional goals. Graduate students will be assigned an advisor, either in the Advising Center or at their local campus or school, who will assist them throughout their graduate journey, from the point of entry through graduation.

Contact Information:

Toll Free: 800-982-3847
Phone: 314-968-6972
Email: advising@webster.edu
Web: www.webster.edu/advising

Reeg Academic Resource Center (Reeg ARC)

The **Reeg Academic Resource Center** offers students, faculty, and staff resources and support for academic success. The Reeg ARC helps the worldwide Webster community to create meaningful connections by providing academic resources, support, advocacy, and access through relationships that empower students across the worldwide Webster University community. The Reeg ARC promotes equitable access to education by helping students succeed at Webster in several ways, which include the following:

Academic Counseling is available to all undergraduate and graduate students throughout Webster's global system and supports student success. Academic Counseling conversations often focus on accessing University resources, goal setting, learning styles, motivation, note taking, self-advocacy, stress-relief and management, study skills, test taking, time management and more. Academic Counseling is also available for more intentional conversations with students on academic probation, low or failing grades, or incomplete course work.

Academic Integrity Education means being intellectually honest in all work created in the pursuit of knowledge and submitted in all courses. Academic communities expect their work to be original, and Webster subscribes to this tradition of intellectual honesty. We provide students with the opportunity to learn how to do their own work to "write" their own future.

Assistive Technology is available for students who need additional support. While many forms of assistive technology are available only to students with applicable disability accommodation, some technology and software is available to all students. Kurtzweil 3000, a program that assists students with reading and writing, is an example of free software that is available to all students, undergraduate and graduate throughout Webster's global system. Additionally, Ally is built into WorldClassRoom (Canvas) and allows students options for accessible online materials located into their WorldClassRoom courses.

Disability Accommodations are available through the Disability Student Services (DSS) at the Reeg Academic Resource Center. The Academic ADA Coordinator is available to discuss the process of setting up academic accommodations and other qualifying services available to students with documented disabilities.

The Reeg ARC's **Testing Center** proctors rescheduled tests with an instructor's approval, accommodated tests, MBA prerequisite

waiver exams, language placement exams and various other exams. Appointments should be made at least 24 hours in advance of the requested testing time.

The **Tutoring Program** provides a pool of capable tutors available to work one-on-one or in small groups with students to help them achieve greater confidence, independence, and success as learners. Individual peer tutoring is available by appointment for both short-term "catch-up" work and ongoing support. Online tutoring services are available to students worldwide. To access these services, log in to WorldClassRoom (Canvas) and open any course shell. In the course, click on NetTutor in the left-hand course menu. Then, select the subject or group that is most appropriate. For questions or further assistance, click on the "Help" icon in WorldClassRoom and select the Peer Tutoring Request Form.

The **Writing Center** provides a friendly, welcoming place where writers in any discipline at any campus can receive one-on-one coaching on their individual projects and goals. Trained coaches help writers understand effective composition and revising processes, and they work with writers to co-create individualized learning and writing goals to meet their academic needs. Services are available through live sessions (both onsite and via Zoom) or written feedback (via email), so writers can receive assistance in the modality that works best for their schedules or learning preferences. Information about how to schedule appointments, submit a paper for review, and other online resources and helpful writing tips may be found on the Reeg ARC website (www.webster.edu/arc). Additionally, NetTutor provides writing support to all students worldwide. To access NetTutor, log in to WorldClassRoom and open any course shell. Click on NetTutor in the left-hand course menu and select the NetTutor Writing Center.

Contact Information:

Phone: 314-246-7620
Email: arc@webster.edu
Web: www.webster.edu/arc
Facebook: <https://www.facebook.com/websterARC>

Services for Students with Disabilities

Webster University considers admission, financial aid, program, and activity applications without regard to disability. Disability Student Services (DSS) at the Reeg Academic Resource Center support students across all domestic campuses and online platforms. We assist individuals with documented physical, psychological, medical, and learning disabilities to ensure they receive the necessary accommodations. The goal is to provide equitable educational access and create equal opportunities for success in academic programs. While Disability Student Services does not directly serve international locations, we collaborate closely with designated campus representatives, providing robust support to students with disabilities at their campuses.

Students with documented disabilities are encouraged to contact Disability Student Services to set up accommodations, ensuring equitable access to Webster's programs and activities.

We do not conduct diagnostic disability testing. However, we provide temporary accommodations for students with short-term disabilities (e.g., a broken leg).

Faculty or staff members who suspect a student may have a disability should contact Disability Student Services (DSS) for consultation

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Students with documented disabilities should contact the Reeg ARC to arrange for appropriate accommodations to ensure equal access to Webster's programs and activities. Assistive technology consultation for Kurzweil 3000, Dragon Naturally Speaking, ZoomText, JAWS, Smartpen, Braille, alternative texts, alternative keyboards, reading software and other hardware/software is available upon request. Alternatively formatted textbooks, with publisher permission and copyright parameters, may be ordered for students and faculty and staff members whose documented disabilities include this option as an accommodation.

Contact Information:

Phone: 314-246-7700

Email: disability@webster.edu

Web: www.webster.edu/arc

Facebook: <https://www.facebook.com/websterARC>

Online Learning Center

The **Online Learning Center** supports the design and delivery of online, hybrid, and LiveVirtual classes at both the undergraduate and graduate level, and at all campuses in the Webster network.

The Online Learning Center includes a support team that can address any issues that students or faculty may be having in utilizing WorldClassRoom (Canvas). Online students also receive support from a variety of offices throughout the university. Learn more about online student support at <https://webster.edu/online/services-online-learners.php>

Contact Information:

Email: olc@webster.edu

Admission

The **Office of Admission** coordinates the recruitment and processing of admission applications and required documents for all students.

Contact Information:

Toll Free: 800-753-6765

Phone: 314-246-7800

Fax: 314-246-7116

Email: admit@webster.edu

Career Planning and Development Center

The **Career Planning & Development Center** (CPDC) provides comprehensive career development resources and individual support for all students.

Through career coaching appointments, students meet individually with their designated advisor, who will serve as a consistent point of contact throughout their graduate studies. Career advisors assist students with exploring and defining their personal career goals while developing the career readiness skills and confidence necessary to succeed. The CPDC website and Connections department page include a multitude of resources, guides and sample documents for career development areas such as job and internship search strategies, application materials, and interviewing preparation. Through Handshake, Webster University's online career management and recruiting platform, students can manage multiple aspects of their job search process, register for career fairs and events, and schedule career advising appointments with their designated career advisor.

Contact Information:

Toll Free: 800-981-9805

Phone: 314-968-6982

Email: careercn@webster.edu

Web: www.webster.edu/career-services

Handshake: <https://webster.joinhandshake.com>

Connections: <https://websteru.sharepoint.com/sites/CareerPlanningandDevelopmentCenter>

CareerPlanningandDevelopmentCenter

Facebook: <https://www.facebook.com/WUCareerPlanning>

Twitter: <https://twitter.com/WebUCareerServ>

Instagram: <https://www.instagram.com/wucareerplanning>

YouTube: <https://bit.ly/1Pit1jr>

Financial Aid

The **Financial Aid Office** processes applications for all federal, state, and institutional student financial aid for all applicants throughout the Webster network.

Contact Information:

Toll Free: 800-983-4623

Phone: 314-246-6992

Fax: 314-246-7125

Email: financialaid@webster.edu

Web: www.webster.edu/financialaid

Health Insurance

All international students on F-1 or J-1 visa attending Webster University in the United States are required to enroll in health insurance coverage through Student Health Services.

- Upon registration for classes, international students on F-1 and J-1 visas will be automatically enrolled in a health insurance plan through Student Health Services (SHS) with coverage dates that coincides with the dates of the academic term in which they are enrolled.
 - International students that are sponsored by their government or by a corporation may be exempt from enrollment through SHS. This exemption is determined by the International Services Director at Webster University. Students must contact the International Services department to obtain a waiver from the student health insurance requirement.
 - Students that receive an exemption must submit to SHS a copy of their current health insurance card which includes a copy of both the front and back of the card.
 - The student health insurance plan is for international students only; US/domestic students are not eligible to enroll.
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IT Support Center

Webster University students have access to some of the latest technology to support their learning experience.

The **IT Support Center** is the first point of contact for students requesting services from the Information Technology department. The IT Support Center assists students at any campus in the Webster network or online. Some of the services we provide include Connections account assistance, access to Office 365, joining the wireless network, support for WorldClassRoom (Canvas) online courses and much more.

Please visit our website to see current hours of operation and additional resources. We are dedicated to providing quality support and services to our students, faculty and staff. We strive to provide these services in a friendly and timely manner.

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Contact Information:

Toll Free: 866-435-7270
 Phone: 314-246-5995
 Email: support@webster.edu
 Web: www.webster.edu/technology

International Opportunities and Support

Preparing students to be global citizens and leaders is a core part of Webster University's mission. With an acclaimed study abroad program, campuses on four continents, and students from nearly every country in the world, Webster provides students with ample opportunity for a truly international education. To learn how Webster can broaden horizons and support international students, explore the programs and offices below:

The friendly staff members in **International Recruitment and International Services (IRIS)** assist Webster students coming from all over the world to study in the U.S. with visas, immigration check-in, maintaining visa compliance, applying for practical training opportunities (CPT and OPT) and more.

Contact Information:

Email: intlstudy@webster.edu

The **Multicultural Center and International Student Affairs** at Webster University exist to provide programs and services to students and faculty; and to create a community environment that recognizes social differences, respects cultural uniqueness and facilitates cross-cultural interaction, learning and appreciation.

Contact Information:

Email: mcisa@webster.edu

Walker Global Hybrid Courses are 3-credit-hour courses that consist of a blend of online and immersive travel learning offered by the Walker School of Business & Technology. They are composed of 8 weeks of online work with a 1-week travel component. These courses offer students the opportunity to explore a global business, technology or management issue with online coursework plus an in-country week of company visits, guest lectures and cultural activities.

The **Office of Study Abroad** in St. Louis is the place to start for U.S.-based students looking to study at any of Webster's international campuses and beyond. The office prepares students for their travel and connects them with a range of resources that will help them have a successful international experience. A wealth of information may be found on the Study Abroad website.

Contact Information:

Toll Free: 800-984-6857
 Phone: 314-968-6988
 Fax: 314-963-6019
 Email: worldview@webster.edu
 Web: www.webster.edu/study-abroad

Library

The **Webster University Library** offers the latest in online resources, collections and information technology. At library.webster.edu, students, faculty, and staff will discover a wealth of electronic resources including eBooks, articles, streaming video and music, online tutorials and research guides - all accessible 24/7 from campus, home or office. In addition, the Library houses a collection of more than 300,000 books, periodicals, scripts, music scores, CDs, DVDs, and other media.

The Library also provides services to obtain books and articles from other libraries for patrons' research needs.

Of course, the Library is more than just its physical and virtual presence - it is also a group of helpful, enthusiastic staff members. Librarians offer general reference assistance in person, over the phone, or via email and 24/7 chat. Appointments may also be made for in-depth help (either in person or online) from a subject specialist.

Contact Information:

Toll Free: 800-985-4279
 Phone: 314-246-6952
 Web: library.webster.edu
 Email and 24/7 Chat: libanswers.webster.edu

Military Student Information

Webster University has engaged in a Memorandum of Understanding with the U.S. Department of Defense and local military bases to provide high-quality and cost-effective undergraduate and graduate programs at military installations across the nation for nearly half a century.

Webster University's **Office of Military Affairs (OMA)** is committed to the continuing education needs of our military. The OMA's mission is to provide Webster's military students with access to the global Webster University network through a "single touch point." The OMA can assist military students in multiple areas, including financial aid, academic advising, academic testing, transfer credit (including over 60 cooperative degree programs and transfer credit agreements with DoD school houses, such as Army Captain's Career Courses), grants and proposals, military alumni and military student life activities (tutoring, writing assistance, accommodation assistance, etc.).

Contact Information:

Toll Free: 800-981-9801, ext. VETS (8387)
 Phone: 314-246-VETS (8387)
 Email: oma@webster.edu
 Web: www.webster.edu/military

Office of the Registrar

The **Office of the Registrar** submits loan deferments to lenders; certifies degree audits; sends letters of good standing; does enrollment verifications, degree verifications, and transfer credit evaluations; processes transcript requests; works with ArmyIgnitEd; registers students; and processes adds, drops and withdrawals.

Webster University maintains permanent student records and transcripts that show all course activity throughout the tenure of each student, to include completed degrees and certificates. Records will show recorded grades as well as incomplete or withdrawn classes. In addition, the GPA is also included on the transcript. The University stores student records electronically. Student permanent files are also imaged and stored electronically. Student records are released to third parties only by written consent from the student or per a court-ordered subpoena. Such requests must carry the student's signature.

Access to student records is limited to authorized users of the student information system. Users must have been granted a username and password to access the system. Users are trained in student confidentiality and privacy laws such as the Family Educational Rights and Privacy Act (FERPA). Some of

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the records maintained in the student information system include student name, ID number, address, telephone number, date of birth, courses taken, grades earned, degrees earned and much more.

Contact Information:

Toll Free: 800-987-3447

Phone: 314-968-7450

Email: registraroffice@webster.edu

Web: www.webster.edu/academics/registrar.php

Webster University has won the SLIAC All-Sports Trophy in 21 of the last 24 years as the top overall competitor in the conference. Additionally, a competitive cheer team is offered under athletics. Participation is encouraged from full-time undergraduate students or graduate students who meet the eligibility requirements of the NCAA and Webster University.

Student Affairs

Student Affairs is responsible for all co-curricular programs including Career Planning and Development, Campus Ministry, Counseling, First Year Experience (FYE) and Undergraduate Persistence, Campus Dining Services, Housing and Residential Life, Student Health Services, Multicultural and International Student Affairs, WebsterLEADS, Office of Student Engagement, Parent Programs, Student Conduct and the University Center. The Dean's office responds to student concerns and problems; administers emergency student loan funds, the Money for Textbooks program (for St. Louis and online students only), and the undergraduate tuition adjustment process; makes referrals to appropriate resources; advises on all policies affecting students; and works in close coordination with key administrators on all student conduct proceedings.

Contact Information:

Toll Free: 800-981-9804

Phone: 314-968-6980

Fax: 314-963-4757

Email: studentaffairs@webster.edu

Web: www.webster.edu/campus-life

University Bookstore

The University Bookstore, located in the Garden Park Plaza, 554 Garden Avenue, St. Louis, MO 63119, stocks textbooks and supplies used in courses, as well as a variety of University clothing and accessories.

Financial Services

Short-term emergency loans are available to degree-seeking students on a "funds available" basis. The Office of Student Affairs administers these emergency loan funds. There is a maximum of \$500 per student available each year. The Money for Textbooks program is also available to St. Louis, domestic and online students with financial aid who meet certain criteria. This program provides an advance on an expected refund so that students can purchase their textbooks in a timely fashion.

Intercollegiate Athletics Program

The Webster University award-winning intercollegiate athletics program is a competitive NCAA Division III program that sponsors the following varsity-level sports: women's cross country, indoor and outdoor track and field, soccer, volleyball, basketball, tennis, and softball; and men's cross country, indoor and outdoor track and field, soccer, basketball, baseball, tennis, and golf. These teams compete as a member of the St. Louis Intercollegiate Athletic Conference (SLIAC) with the opportunity to compete for NCAA Division III championships.